

# CORIAN® ENDURA™ 10-YEAR LIMITED COMMERCIAL WARRANTY FOR NORTH AMERICA

Effective December 1<sup>st</sup>, 2020

Your new Corian® Endura™ installation entitles you to certain quality assurance standards as provided in this Commercial Limited Warranty. To obtain information and service under this warranty, contact the source from whom you purchased your Corian® Endura™ installation or DuPont at [www.corianendura.com](http://www.corianendura.com) or call 1-800-426-7426.

## GENERAL TERMS AND CONDITIONS

This limited warranty applies to all Corian® Endura™ branded product used in commercial projects or commercial applications.

DuPont warrants to the owner of the original installation of Corian® Endura™ that Corian® Endura™ products shall be free from material defects arising from the manufacture of Corian® Endura™ for a period of ten (10) years from the date of purchase of your Corian® Endura™. This is a **product only warranty**, not a fabrication and/or installation warranty.

DuPont makes no express or implied warranty, including, without limitation, the warranties of merchantability, fitness for a particular purpose (even if that purpose is known to DuPont), or from any course of dealing or trade usage regarding Corian® Endura™ products. DuPont shall assume no risk or liability for results obtained by the use of products covered by this warranty, whether used singly or in combination with other materials. The warranty does not cover products made by other suppliers or manufacturers, nor does it cover color, should you decide, during or after installation, that you do not like the color you or your designee selected. Furthermore, this warranty does not cover any damage to Corian® Endura® caused by improperly installed, used or maintained appliances which are either built into Corian® Endura™ or placed or stored on Corian® Endura™.

The sole obligation and liability of DuPont under this warranty shall be to provide replacement product during the warranty period where DuPont or its service agent, determines that products contain material defects arising from the manufacture of Corian® Endura™ products. It may be determined, solely at the discretion of DuPont or its service agent, that a repair will be performed instead of replacement product. It is understood that DuPont has no obligation whatsoever to perform such repair, but

may, at its option, elect to do so. In such event DuPont or its service agent will perform the necessary repair, including cost of labor in the actual performance of the repair of product. Any other costs associated with or arising out of the repair will be the responsibility of the owner. Except for the foregoing replacement or repair obligations, DuPont shall have no liability for any other loss, damage or expense, arising out of or in connection with Corian® Endura™ or its installation. In no event shall DuPont be liable for special, indirect, incidental, punitive, consequential or any similar or other damages (including without limitation, damages for loss of business profits, business interruption or any other loss), whether or not caused by or resulting from the negligence of DuPont even if DuPont has been advised of the possibility of such damages.

In order for DuPont to respond under this warranty, the owner must give DuPont prompt notice of any alleged defects that appear or should have been discovered after the exercise of reasonable diligence. To qualify for repair or replacement, the owner must provide the original sales receipt or other documentation acceptable to DuPont to demonstrate proof of purchase within the warranty period. The owner must reasonably cooperate with DuPont or its service agents in their efforts to perform their obligations under this warranty. All decisions regarding the existence of manufacturing defects or decisions affecting this warranty shall be made by DuPont and shall be final and binding upon the parties.

## What you should expect from the appearance of your Corian® Endura™:

1. Color variation within an installation: Since Corian® Endura™ is made from natural ingredients, variations in the color, size, shape and pattern of distribution of the minerals and the tone of the background, are inherent and unique characteristics to be expected with this product. If the natural variation within a monochromatic color is visible in an installation from a distance of 7 feet (2.12 m) or greater with uniform lighting (no spot lights or high intensity lighting) it will be considered to be a material defect and covered by this warranty, but you must report it within thirty (30) days of installation. If the color variation is not visible from 7 feet (2.12 m) or if it is not reported within thirty (30) days of installation, it will be

considered to be a normal variation and not covered by this warranty.

2. Color Samples: Samples are only representative and are not an exact replication of what will be installed in your home. Variations in the color, gloss, finish, aesthetics patterns and the tone of the background are inherent and unique characteristics to be expected with this product. For colors that contain non-directional patterns or veining, samples of these colors may not always capture the overall aesthetic of the product. This does not affect the product performance in any manner. Your countertop will not be replaced under this warranty due to these variations.

#### What this warranty does not cover

3. This warranty does not apply to Corian® Endura™ surfaces of which surface finish has been modified or altered in any way since the original finish was applied at the factory.
4. If after, or during installation, you decide that you do not like the color you selected, replacement of product is not covered by this warranty.
5. Cracking or failures that are due to structural settling, or movement that may cause the Corian® Endura™ surface to shift, or any other condition unrelated to the Corian® Endura™ material installation are not covered by this warranty.
6. This warranty does not cover damages caused by household appliances that have been installed, used or maintained improperly.
7. This warranty does not cover uses of products in abnormal conditions, acts of nature, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive weight, excessive heat, natural disasters, uneven exposure to weather conditions, physical or chemical abuse, and damage from improper care and maintenance. Improper care of Corian® Endura™ may result in staining, scratching, chips in the surface, cracking or seam separation.

**Chips:** Chips or any other damage created by impact are not covered under this warranty.

**Scratches:** Corian® Endura™ is extremely scratch resistant, however, it can be scratched when proper care is not used, and accordingly, scratches in your Corian® Endura™ installation are not covered by this warranty. Cutting boards should always be used as part of your proper care and maintenance.

**Staining:** Corian® Endura™ is stain-resistant, but not stain proof. Stains can usually be removed with chemical cleaners. Staining is not covered by this warranty. You can view our stain cleaning guidelines on our website shown at the end of this document.

8. DuPont is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement or settling, acts of vandalism, or accidents.

9. Whether DuPont performs repair or replacement of your product or your installation, we will seek to obtain the best possible result, but exact color match cannot be guaranteed. Should we elect to replace your Corian® Endura™ surface, your warranty will continue from the original date of installation and not from the date of repair or replacement.
10. Except as provided in this limited warranty, DuPont shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or inability to use the product in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.
11. DuPont makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
12. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province.
13. This is the only commercial warranty made by DuPont for Corian® Endura™ surfaces. No representative, dealer, sales person or any other person is authorized to make or makes any warranty or promise on behalf of DuPont with respect to Corian® Endura™ surfaces. No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon DuPont unless made in writing and signed by an authorized employee of DuPont. For more information about this warranty, go to [www.corianendura.com](http://www.corianendura.com), or call DuPont Customer Service directly at 1-800-426-7426