

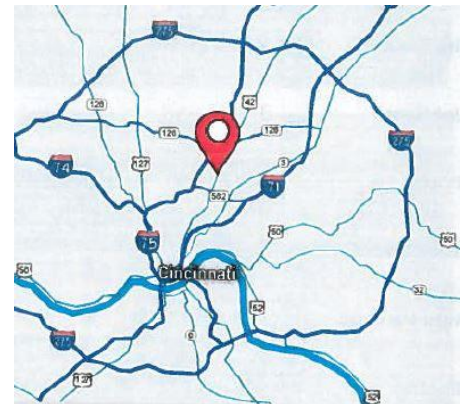
November 12, 2020

To Our Valued Customers,



OVS is moving! After 72 years in our location on Spring Grove Avenue in Cincinnati, we will be relocating a few miles up the road to a larger and newer facility. This new warehouse/office will increase our capacity and allow us to continue to provide – and even improve – the service you deserve.

Our new facility is conveniently located with immediate access to I-75 at the Seymour Avenue exit. We will also have 8 docks, including 1 drive-in dock, for easier Will Call pickups.



It is our plan to be fully operating from the new location on Monday, December 21<sup>st</sup>. To make sure we get everything moved and operational, OVS will be closed for business on Friday, December 18<sup>th</sup>. We will also be closed for Will Call pickups the previous day on Thursday, December 17<sup>th</sup> beginning at Noon. Our Customer Service team will be glad to work with you to coordinate shipment dates that will fit your needs. As we will be cutting over our phone service, you may not be able to leave us a voicemail message on Friday the 18<sup>th</sup>. You can email us at [customer.service@ovsco.com](mailto:customer.service@ovsco.com) or send us a text message at 513-681-8300 and we will respond as soon as we can.

All of us at OVS are excited about the move and the future for our company. We sincerely appreciate the business we have done and will continue to do.

Sincerely,

Rick Neeley  
President/CEO  
Ohio Valley Supply Company, Inc.